

<b>Notice of References Cited</b>	Application/Control No. 10/691,558	Applicant(s)/Patent Under Reexamination WATARAI ET AL.	
	Examiner Akiba K. Robinson-Boyce	Art Unit 3639	Page 1 of 1

**U.S. PATENT DOCUMENTS**

*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Name	Classification
	A	US-			
	B	US-			
	C	US-			
	D	US-			
	E	US-			
	F	US-			
	G	US-			
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	I	US-			
	J	US-			
	K	US-			
	L	US-			
	M	US-			

**FOREIGN PATENT DOCUMENTS**

*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Country	Name	Classification
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	O	WO 200014665 A1	03-2000	World Intellect	HAKIM et al.	G06F 17/60
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**NON-PATENT DOCUMENTS**

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	U	Anderson et al, Stregthening the satisfaction-profit chain, Nov. 200, Journal of Service Research, v3n2, pp: 107-120.
	V	Arzac, Martin G, Takeovers and Equity Derivatives, Spring 1998, American Economist, v42n1, PP: 101-107.
	W	
	X	

\*A copy of this reference is not being furnished with this Office action. (See MPEP § 707.05(a).)  
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